

TTT TREAD TRIM TRANSITION ADHESIVE 5 YEAR LIMITED WARRANTY

Shaw TTT Adhesive is a fast-curing, 100%-solids, moisture-curing adhesive designed for installing Shaw's Trims, Treads and Tack-Strip. Offering high bond strength and excellent elongation properties.

The following is the Limited Warranty issued by Shaw Industries, Inc. ("the Company") for TTT Adhesive when used in residential and commercial applications. This warranty begins when the adhesive is purchased and extends to the time period above. The adhesive must be stored under proper conditions and must be protected from freezing. The adhesive must be applied in accordance with the Company product specific installation guidelines and specifications and must be applied within the shelf-life of the adhesive as outlined in the TTT Adhesive Technical Data Sheet (TDS). The warranty is further limited to the period of time the adhesive installation is owned and maintained by the original end-use purchaser. The basis of any warranty related claim is the original invoice or authorized Shaw invoice.

Installation guidelines, specifications, and resilient care recommendations can be obtained from your dealer. For additional information, please see the bottom of this page.

WHAT THE WARRANTY COVERS

The Company, subject to the terms and conditions set forth below, warrants that TTT Adhesive will be free from manufacturing defects and will not fail under normal usage for the time period stated in this limited warranty when used within its shelf life and in accordance with:

- our technical data sheets and other written instructions;
- applicable building codes and regulations;
- standard industry practices.

It is the sole responsibility of the installer, general contractor, architect of record or owner, as a condition of warranty coverage, to first determine the suitability and compatibility of our product for the user's intended use.

If our product is proven defective within the warranty time period, you will receive, as your sole remedy, replacement product and reimbursement of your reasonable and substantiated costs and labor for only that specific portion of the original installation requiring replacement.

WHAT IF YOU NEED WARRANTY SERVICE?

You, the original purchaser, will contact your authorized dealer or Company sales representative for claim service. Please provide a valid proof of purchase and a detailed description of the issue, along with photographs showing the concern. Samples should be submitted for review/testing when available.

- For **Commercial** claims, the dealer or Company sales representative will file a claim via www.ShawNow.com and submit the information you provided. A Company claims representative will thoroughly evaluate your claim. If you have questions, you can contact Shaw Industries Financial Services, P.O. Box 2128, Mail Drop 026-01, Dalton, GA 30722-2128, 1-800-257-7429.
- For **Residential** claims, the dealer or Company sales representative will file a claim via AskShaw@shawinc.com. A Company claims representative will thoroughly evaluate your claim. If you have questions, you can contact Shaw at: Shaw Industries, Attn: Financial Services, P.O. Box 2128, Mail Drop 026-01, Dalton, GA 30722-2128, 1-800-446-9332 option 2.

WHAT SHAW WILL DO

Should a defect covered under this warranty be found, the affected area will be repaired to conform to the warranty. If repair is not practical, Shaw may, at its sole option, replace that section of the flooring installation judged to have adhesive failure. This warranty is limited to one repair or replacement and in all cases is the sole remedy and obligation offered. All claims repaired and/or replaced prior to inspection will not be covered under this warranty.

WHAT CONDITIONS APPLY?

TTT Adhesive must be used only for purposes stated on the product description and in accordance with The Company's installation guidelines and within its shelf life.

- Substrates shall be smooth, structurally sound, permanently dry, clean and free of all foreign material such as dust, wax, solvents, paint, grease, oils, old adhesive residue, curing and hardening compounds, sealers and other foreign material that might prevent adhesive bond.
- Ambient temperature should be controlled by a HVAC system with temperatures between 65 ° F (20 ° C) and 95 ° F (35 ° C). Ambient temperatures should not go below 65 ° F or above 95 ° F.

TTT Adhesive warranty does not extend to or cover failure or damage resulting from the following:

Failure to follow all substrate preparation and installation guidelines; subfloors with a prior history of uncorrected moisture conditions, hydrostatic pressure problems, vapor emissions, relative humidity, or pH readings above the specified limits; failure of claimant to have records of moisture and alkalinity testing taken prior to the installation; uneven subfloors beyond Shaw's specifications and tolerances; subfloors on which liquid or silicate adhesive removers have been used; unapproved subfloor materials; improper material selection; improper installation; complaints relative to defects in the flooring materials; damage to the adhesive or flooring caused by the introduction of outside sources of water such as where outside grade is above substrate; moisture or ground water intrusion caused by faulty or lack of a vapor retarder under the concrete substrate slab per ASTM E1745; excessive water from such cases as broken water pipes, sink overflow, leaky plumbing, flooding, weather conditions subfloor cracking, or improper maintenance; indentations or damage to the flooring from rolling bed, moving loads, high heels, spiked shoes, or chairs or other furniture not using floor protectors; improper installation of the floor covering material or defective floor covering material; installation problems associated with substrate imperfections; staining due to but not limited to mold, mildew or chemical contaminants or any other discoloration of the flooring; differences in color between flooring products and samples or photographs; or damage due to thermal heat sources.

WHAT WE WILL DO

Should a defect covered under this warranty be found, the affected area will be repaired to conform to the warranty. If repair is not practical, the Company may, at its sole option, replace the affected product or refund the proportional purchase price for the affected area. The Company will pay the reasonable costs for freight and labor. Any costs incurred for the moving of equipment, furnishings, partitions and the like, that were installed over the flooring product, will be at the consumer's expense.

NOTE: The warranty is not transferable. It extends only to the original end use purchaser. Shaw Industries Inc. does not grant to any person or entity the authority to create for it any obligation or liability in connection with this product. Shaw Industries Inc. shall not be liable to the consumer or any other person or entity for any incidental, special or consequential damages, arising out of breach of this limited warranty or any implied limited warranty (excluding merchantability).

All implied warranties, including an implied warranty of merchantability or fitness for a particular purpose, are hereby limited to the duration of this limited warranty. Some states do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to the purchaser. This warranty gives the purchaser specific legal rights, such rights may vary from State to State.